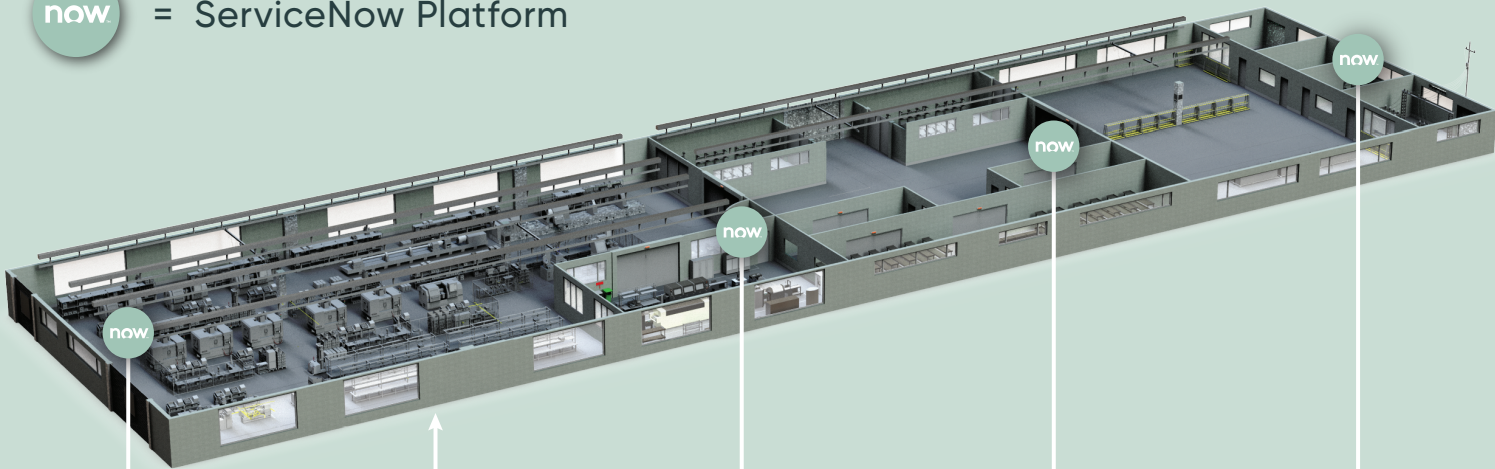


Digitizing The Manufacturing Enterprise

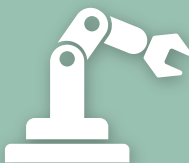
now. = ServiceNow Platform



IIOT Data

now.

**MANUFACTURING
OPERATIONS**
...



- Remote Monitoring
- Smart Maintenance
- Operations Incidents
- Field Services

SERVITIZATION
...



- IIoT Enablement
- Proactive Solutions
- Customer Service Integration
- Process Automation

IT SERVICES
...



- Service Automation
- Digital Asset Management
- Planning and Operations
- AI and Analytics

**CUSTOMER
SERVICE**
...



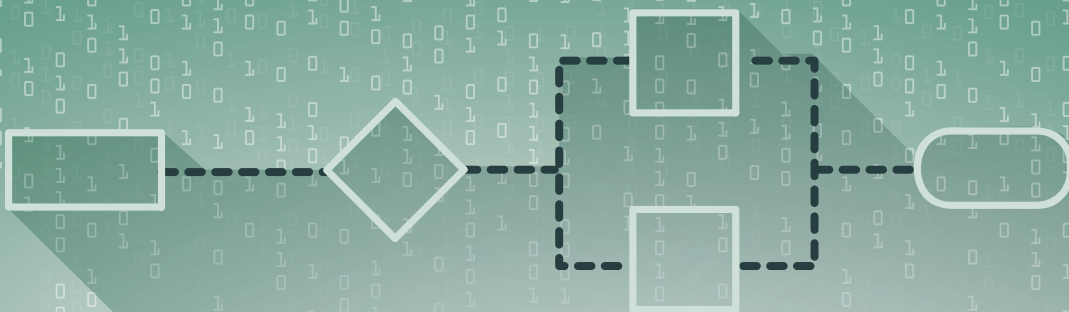
- Case Management
- Field Service Management
- Predictive Operations
- Self-Service

**ENTERPRISE
SYSTEMS**
...



- Application Integration
- Resource Planning
- Predictive Intelligence
- Compliance

Digital Workflows



Secure Operations Across OT and IT

