INSOURCE

Transforming Business Through Technology

Discover how our technology solutions can transform the way that you do business.

THE INSOURCE MISSION

InSource provides the cloud-based solutions and technology talent that transform the way our clients do business. Our business is rooted in our core governing values: Integrity, Expertise, Innovation, Consistency, and Trust. By staying true to our values and achieving excellence in our mission, and through our partnerships with technology disruptors such as ServiceNow, Okta, and Pure Storage, we deliver solutions that are truly world-class.

IT BUSINESS MANAGEMENT

ServiceNow's IT Business Management solution helps organizations manage their entire enterprise workload, combining operations with project work. For clients who already have ServiceNow for ITIL processes, ITBM is a natural extension to leverage the investment made in a core IT tool set. Our solutions experts will meet with you to analyze your business operations and understand the full scope of your ITBM needs, guide you through a value-driven process, and ensure complete visibility across all enterprise projects.

With InSource, you can be sure that the platform we provide with our partners can be defined by one word: Excellence.

SERVICENOW GOLD IMPLEMENTATION PARTNER

InSource helps organizations improve the quality, cost and predictability of IT and business workflows, via the ServiceNow platform. Through our hands-on engagements and expertise, we help organizations realize various capabilities through end-to-end ServieNow solutions. InSource is ServiceNow Gold Implementation Partner. Our experience and expertise has allowed us the opportunity to work with clients throughout the maturity spectrum, from start-ups with nascent IT operations, to Fortune 500 companies with highly complex IT needs. This experience has allowed our consultants to develop expertise across a variety of IT systems, hardware platforms, and network infrastructures. Our experience and expertise with the ServiceNow platforms allows up to provide customized solutions to organizations problems including:
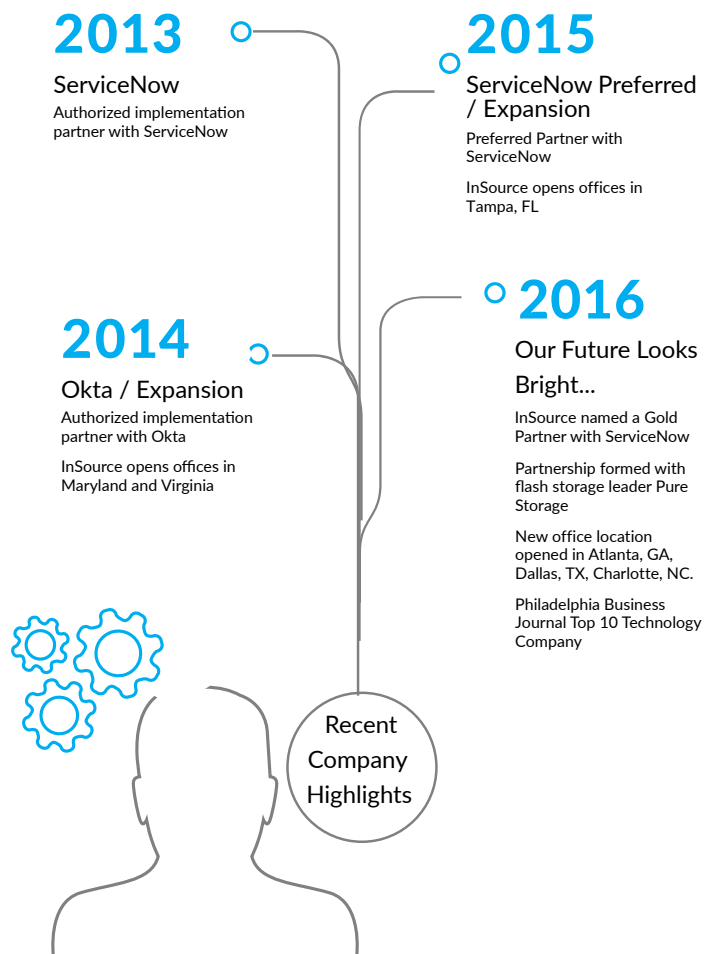
- Module and Suite Implementations
- Remote Administrator Services
- Administrator and User Training
- Platform Upgrades

SERVICE MANAGEMENT

InSource helps organizations improve the quality, cost, and predictability of IT and business workflows, via the ServiceNow platform. Through our hands-on engagements and expertise, we help organizations realize various capabilities through end-to-end Service Management solutions. InSource is a Gold Services and Sales Partner with ServiceNow. Our experience and expertise has allowed us the opportunity to work with over 300 clients throughout the maturity spectrum, from start-ups with nascent IT operations, to Fortune 500 companies with highly complex IT needs. This experience has allowed our consultants to develop expertise across a variety of IT systems, hardware platforms, and network infrastructures to deliver custom Service Management (ITSM) Solution.

2013
ServiceNow

Authorized implementation partner with ServiceNow

2014
Okta / Expansion

Authorized implementation partner with Okta

InSource opens offices in Maryland and Virginia

2015
ServiceNow Preferred / Expansion

Preferred Partner with ServiceNow

InSource opens offices in Tampa, FL

2016
Our Future Looks Bright...

InSource named a Gold Partner with ServiceNow

Partnership formed with flash storage leader Pure Storage

New office location opened in Atlanta, GA, Dallas, TX, Charlotte, NC.

Philadelphia Business Journal Top 10 Technology Company

Recent Company Highlights

IT OPERATION MANAGEMENT

InSource helps organizations improve their Information Technology Operations (ITOM) and easily detect and diagnose service issues with early detection and improved visibility via the ServiceNow Service Aware platform. Transform your CMDB and make it Service Aware with Event Management early detection to performance issues, adding Discovery and Service Mapping for improved risk and impact analysis, Orchestration for automation of tasks,

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and powerful automation of Cloud Provisioning via the ServiceNow Cloud Integrations and cloud request catalog. Our ServiceNow ITOM experience and expertise has allowed us the opportunity to work with clients throughout the maturity spectrum, from start-ups with nascent IT operations, to Fortune 500 companies with highly complex IT infrastructure environments.

DEPLONOW RAPID IMPLEMENTATION

With InSource's DeployNow program, your organization can leverage rapid deployment of the standard ITSM applications for the ServiceNow platform. With this advanced program, you will obtain the benefits of a best-in-class service engagement while quickly achieving your desired ROI and time-to-value. The InSource DeployNow team will provide experienced leadership, individualized training and certifications, and support and guidance so that you can get from where you are to where you want to be efficiently.

IDENTITY MANAGEMENT

In the 21st Century there is perhaps no greater concern for businesses than security. Through our partnership with Okta, InSource is able to deliver world-class identity management and on-boarding/off-boarding solutions. Through their unique, cloud-based identity management capabilities, Okta's service will equip your employees with a secure single user log-on, providing both efficiency as well as the highest level of cloud-based security. Okta's onboarding/off-boarding service with provisioning capabilities ensures that your employees will be up and running on day one with everything they need, and that when they leave your company, their secure accesses are instantly revoked, ensuring that your company remains secure throughout natural employee turnover.

OUR TECHNOLOGY PARTNERS

A fundamental principle at InSource is our desire to partner with the best technology solutions providers in the industry. We seek to build a world-class platform of services by partnering with companies who strive for the same. In addition to our partnerships with ServiceNow, Okta, and Pure Storage, InSource partners with companies like Right Answers, a knowledge management system provider who builds onto the ServiceNow platform; Bomgar, a remote support software provider; and Nuvolo, a ServiceNow partner who develops, implements, and supports cloud-based applications on the ServiceNow CreateNow platform.

Because we strive to build a world-class culture here at InSource, we are extremely selective about the partnerships we pursue. We look forward to working with you to provide your business with the technology solutions that will help drive profits, increase efficiency, and position your company for maximum success.

TALENT SOLUTIONS

In addition to InSource's variety of technology solutions partnerships, we offer another important solution of our own: tech talent placement. Our recruiters have the experience and expertise to locate the top tech talent around the country, and we are positioned to assist you in filling any of your talent acquisition needs. From IT help desk to .NET developers to Project Management Services, InSource is your source for tech talent acquisition.

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FLASH STORAGE SOLUTIONS

 InSource partners with flash storage leader Pure Storage to provide organizations with solutions that simplify and streamline storage resources, driving efficiency and leading to quicker results. This gives your company an innovative edge, allowing you to bring your products to market quicker. Real-time analytics ensure that the results you seek are right at your fingertips. Pure Storage's all-flash solutions significantly reduce costs as well: storage costs decrease on average by 50%, and management costs by 90%. InSource's storage leadership team brings more than 40 years combined experience to storage practice. Through this partnership with Pure Storage, we now stand on the cutting edge of flash storage technology.

TEAMING UP WITH THE BEST

When you partner with InSource to fulfill your technology needs, you're in great company. We have worked with some of the most recognizable names across all industries, including Independence Blue Cross, Janney Montgomery Scott, Vanguard, SEI, Brandywine Global, Christiana Care, Red Lobster, Bancorp, Fox Rothschild, Cooper Health, Subaru of America, T. Rowe Price, and many more. We work with clients of all sizes and can build the solutions to fit your unique technology needs.

Contact us today to speak with one of our technology experts, and find out how InSource can help transform the way that you do business:
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» *Find out how our technology solutions platform can drive your business forward.*

OFFICE LOCATIONS

WAYNE, PA

ANNAPOLIS, MD

TAMPA, FL

WALL, NJ

ATLANTA, GA